



QUALITY POLICY

Field Mining Services Group (FMS) supplies fabrication and maintenance services to a growing number of clients in the fabrication, construction and mining sectors throughout Australia. Our Quality Policy has been developed to suit our organisational context and supports our strategic direction.

AIMS AND OBJECTIVES

We recognise that the quality of our products and services are determined by our customer's needs and expectations. Our objectives are to:

- Identify the changing needs and expectations of our customers and deliver on the promises we make to them
- Identify and address risks and opportunities which affect our ability to deliver what we promise
- Meet the requirements of International Standard *ISO 9001:2015*
- Achieve efficiency in our operations, attention to detail, and responsiveness to customer priorities
- Provide quality products and services as scheduled, along with competitive pricing
- Provide an environment where continuous improvement is recognised and encouraged

RESPONSIBILITIES

FMS will:

- Provide our personnel with adequate resources, information and training to competently perform tasks to the required standard of quality.
- Strive to ensure that customer and stakeholder satisfaction is achieved always, in all things.
- Support the adoption of appropriate quality systems and management principles in order that all stakeholders benefit from this commitment to quality.
- Comply with all applicable requirements including legislation, local authorities and required standards.
- Continually improve our integrated management system by identifying trends and actioning consistent improvements.

Employees are required to:

- Assist and cooperate in ensuring that this policy is followed, and
- Actively participate in the adherence of this company's goals and objectives of this policy.

Senior Management are accountable for the effectiveness of the quality management system and shall provide the necessary resources to ensure all business activities in support of these objectives are carried out consistently and are regularly monitored, reported and reviewed.

Jason Holt
Chief Operating Officer
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